



Quality Policy Statement

Contract Candles & Diffusers Ltd are specialist in candle development and testing of the highest quality for our clients. Our customers must have confidence in the products and services that we supply.

To ensure this, we aim to deliver products and systems to specification, on time and meeting our customers' quality expectations. This policy is monitored through a continuous Quality Management System which integrates sales, design and manufacturing and encompasses our partnership with our customers.

The objectives of our Quality Management System are:

- ✓ To maintain an effective Quality Management System complying with International Standard ISO9001 (Quality Systems)
- ✓ To maintain a level of quality which enhances the Company's reputation with customers.
- ✓ To ensure compliance with relevant statutory and safety requirements
- ✓ To endeavour, at all times, to maximize customer satisfaction with the services provided by Contract Candles & Diffusers Ltd
- ✓ Continuous improvement

This policy is promoted and supported by everyone at Contract Candles & Diffusers Ltd and is essential to the successful future development of our business.

To achieve and maintain the required level of assurance the Group Managing Director retains responsibility for the Quality Management System.

Signed by

Lawrence Symes

Managing Director

