



Customer Health and Safety Policy

The company recognises and accepts its responsibility to ensure so far as is reasonably practicable, the health and safety of its customers, the wider community and anyone who may be affected by our business activities.

It is the company's aim to promote, set and maintain the highest standards for health, safety, environmental protection and customer wellbeing.

This will be achieved by:

- Providing adequate control of the health and safety risks arising from our work-based activities
- Providing all necessary information required to comply with UK/EU regulations regarding product safety and labelling
- Providing adequate guidance regarding the health and safety risks arising from purchasing, using and disposing of our products
- Following our Design for Health, Safety and the Environment Policy to minimise our impact on our staff, our customers and the wider community.
- Committing to removing hazardous materials from our products where possible and replacing with less harmful alternatives
- Reviewing our Design for Health, Safety and the Environment policy periodically
- Ensuring our products meet appropriate ISO testing requirements relating to candle performance
- Providing information about the safe use and disposal of our products through product literature, guidance, and online information
- Ensuring we stay up to date on relevant legislation and safety standards for the UK and EU regions.
- Continuing our membership and support of industry trade groups such as the British Candlemakers Federation (BCF), European Candle Makers Association (ECMA)
- Continuing to comply with the International Fragrance Associations (IFRA) guidelines and all appropriate updates on the use of fragrances in our products

Signed by

Lawrence Symes

Managing Director

